Records / Customer Service Cases

#185136 - SCDER BEN126481



∨Case Details

Topic Post Commitment Changes - Other

Status Closed Priority High

Inquiry Type Web

Form Type FCC Form 471

Form Number 161045819

Created By Bruno Sestito

Created On 6/29/2017 5:23 PM EDT Organization ORANGE COUNTY SCHOOLS

*∨***Case Description**

Description This Case is to ask for a One-Year Extension for a Special Construction Project of Self-Provisioned Fiber. The Form 471 # 161045819, FRN # 1699102673 for 2016 is still under review.

∨Case Artifacts

Documents

Name	Uploaded By	Upload Date ↓
ADL for Applicants Request Case 185136	USAC	7/13/17 8:24 AM
Orange County Schools Special-Construction- Deadline-Extension- Request	Bruno Sestito	6/29/17 5:23 PM

Attachments

Attachment	Attachment Type
No items	s available

∨Case Thread

User	Note	Date ↓
USAC	Please see the attached decision letter in response to your special construction deadline extension request. If approved, give 48 to 72 hours for this decision to process through our system to avoid possible invoicing complications.	7/13/2017 8:24 AM EDT
Bruno Sestito	Orange County Public Schools received a commitment for Form 471 # 161045819 & FRN # 1699102673 on June 30, 2017.	7/3/2017 10:00 AM EDT
USAC	Bruno, Your request has been received and is being processed. We will notify you when we have more information. Thank you.	6/29/2017 5:39 PM EDT

Case Contact

Re: Fiber Project

Bruno Sestito

Mon 6/5/2017 2:15 PM

To: Darrell Hatfield < dhatfield@ocss-va.org>;

Darrell,

We need to apply for a 1 year extension. USAC sent out a message about this and provided details. I was waiting until after the release of notifications on Tuesday.

The application is still in review with no new requests for information.

Bruno

Get Outlook for Android

From: Darrell Hatfield <dhatfield@ocss-va.org>

Sent: Monday, June 5, 2017 9:23:03 AM

To: Bruno Sestito **Subject:** Fiber Project

Bruno, With July 1 approaching I just wanted to make sure that there is no issue we have to deal with regarding the change in funding year and requesting funds from last year for the project?

Thanks

Darrell Hatfield

Director of Technology Orange County Public Schools 200 Dailey Drive Orange, Va. 22960 540-661-4576 ext:1573

The information in this email is confidential and may well be legally privileged. If you received this communication in error, please notify the sender immediately and delete the message from your system. Please do not copy it or use it for any purposes, or disclose its contents to any other person. To do so could violate state and Federal privacy laws.

Fiber Grant Approved

Bruno Sestito

Fri 6/30/2017 10:42 AM

To: Darrell Hatfield < dhatfield@ocss-va.org>;

Cc:daniel.beam@cctsi.com <daniel.beam@cctsi.com>;

Darrell,

The Fiber WAN has been approved!!!!

I did file for the one-year extension of the Project.

Total PreDiscount Discount Committed
Rate Amount

Charges

\$1,256,752.98 80.00% \$1,005,402.38

FCC Form 471 161045819

Application Number

Billed Entity Number (BEN) 126481

Billed Entity Name ORANGE COUNTY SCHOOLS

Billed Entity FCC RN 0009621111

Applicant's Form Identifier OCPS Broadband

FCDL Date Jun 30, 2017

Approved Amount \$1,005,402.38

Denied Amount \$0.00

Notification
Generated By

bsestito@hotmail.com

Notification Generated On 06/30/2017 6:34 AM EDT

Bruno

Fiber WAN 486

Bruno Sestito

Mon 7/3/2017 8:45 PM

Sent Items

To: Darrell Hatfield < dhatfield@ocss-va.org>;

Darrell,

I filed the Form 486 for the Fiber WAN Grant.

E-rate Productivity Center

ORANGE COUNTY SCHOOLS's FCC Form 486 - 44933 for Funding Year 2016 was successfully certified on 7/3/2017.



Bruno

Bruno Sestito Sestito Technology Consultants LLC 139 West St., Louisa, VA 23093 Voice: 540.967.1883 (Home) or 540.894.7252 (Cell)

Invoice Problem USAC

Bruno Sestito

Wed 11/29/2017 3:56 PM

Sent Items

To:daniel.beam@cctsi.com <daniel.beam@cctsi.com>;

Cc:Darrell Hatfield <dhatfield@ocss-va.org>;

Daniel,

I called the USAC this morning. The Computer system error has nor been fixed. The NL was issued on 10/2/2017 but there is still an error.

They consider this a medium problem and Ciara sent it to the Systems Support Team. I asked her to escalate the issue to High Priority and see said that only occurs after 90 days.

Last time I contacted them they said it would be fixed by a specific date, it was not.

I will check on Friday and then contact another source I know.

Hello,

The USAC Client Service Bureau has created the following case:

Description: Form 486 #44933 shows a status of "in review" but the NL has been issued.

Priority: Medium

Created By: Ciara Sayler

Received: 11/29/2017 9:41 AM CST

Case Number: 208599

If the details of the case are not correct, you may view/modify the case record here or contact us by phone at

(888) 203-8100.

Thank you.

Universal Service Administration Company

NOTE: Please do not reply to this email.

Bruno Sestito Sestito Technology Consultants LLC 139 West St., Louisa, VA 23093

Voice: 540.967.1883 (Home) or 540.894.7252 (Cell)

USAC Notification: New Customer Service Case Created

EPC Application Administrator

Wed 11/29/2017 3:41 PM

Orange

To:bsestito@hotmail.com <bsestito@hotmail.com>;



Hello,

The USAC Client Service Bureau has created the following case:

Description: Form 486 #44933 shows a status of "in review" but the NL has been issued.

Priority: Medium Created By: Ciara Sayler

Received: 11/29/2017 9:41 AM CST

Case Number: 208599

If the details of the case are not correct, you may view/modify the case record here or contact us by phone at (888) 203-8100.

Thank you.

Universal Service Administration Company

NOTE: Please do not reply to this email.

This message has been sent by EPC

USAC Notification - Case #206598 has been modified

EPC Application Administrator

Wed 11/29/2017 5:07 PM

Orange

To:bsestito@hotmail.com <bsestito@hotmail.com>; bsestito@hotmail.com <bsestito@hotmail.com>;



Hello,

Additional Information regarding case # 206598 has been provided. Please review the case and take appropriate action.

Click here to view the case dashboard

Thank you,

Universal Service Administrative Co.

NOTE: Please do not reply to this email.

This message has been sent by EPC

6/29/2018 #208599

Records / Customer Service Cases

#208599



Related Actions

∨Case Details

Topic System Problem Report - FCC Form 486

Status Closed

Priority Medium

Inquiry Type Phone

Form Type FCC Form 486

Form Number 44933

Created By User has been deactivated **Created On** 11/29/2017 10:41 AM EST

Organization ORANGE COUNTY SCHOOLS

*∨***Case Description**

Description Form 486 #44933 shows a status of "in review" but the NL has been issued.

∨ Case Artifacts

Documents

Name	Uploaded By	Upload Date ↓
	No items available	
	No terns available	

Attachments

Attachment	Attachment Type
N	lo items available

∨Case Thread

User	Note	Date ↓
USAC	Bruno, Thank you for contacting USAC regarding the status of your FCC Form 486. During my investigation I was informed that your Form 486 # 44933 is in fact approved, the "In Review" status is an error. We are aware that not all SSDs are appearing on the FRN Status tool, but this did not prevent your approved FCC Form 486 from migrating into our invoicing system. Since FCC Form 486 Notification Letter has been issued, please go ahead and file an invoice at your earliest convince. Your new invoicing deadline is 10/29/2018. This case is now closed. If you have any questions or believe this case was closed in error, please contact CSB at (888)203-8100.	12/1/2017 2:53 PM EST

Case Contact

6/29/2018 Invoice Issue Fixed?



Invoice Issue Fixed?



Sent Items

Daniel,

They say the problem is "Fixed". They said that before.

Go ahead and send in your Invoice and if there are any problems let me know.

Hide section contents

Topic System Problem Report - FCC Form 486
Status Closed
Priority Medium
Form Type FCC Form 486
Form Number 44933
Created By USAC Created On 11/29/2017 10:41 AM EST
Organization ORANGE COUNTY SCHOOLS

Case DescriptionHide section contents

Description

Form 486 #44933 shows a status of "in review" but the NL has been issued.

Case Artifacts Hide section contents

Documents

NameSortable column, Uploaded BySortable column, Upload DateSortable column, sorted activate to sort ascending descending, activate to sort ascending

No items available

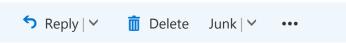
Attachments

Attachment Attachment Type

No items available

Case ThreadHide section contents

6/29/2018 Invoice Issue Fixed?



column, activate to sort ascending

NoteSortable column, activate to sort ascending

sorted
descending,
activate to
sort
ascending

USAC

Bruno, Thank you for contacting USAC regarding the status of your FCC Form 486. During my investigation I was informed that your Form 486 # 44933 is in fact approved, the "In Review" status is an error. We are aware that not all SSDs are appearing on the FRN Status tool, but this did not prevent your approved FCC Form 486 from migrating into our invoicing system. Since FCC Form 486 Notification Letter has been issued, please go ahead and file an invoice at your earliest convince. Your new invoicing deadline is 10/29/2018. This case is now closed. If you have any questions or believe this case was closed in error, please contact CSB at (888)203-8100.

Bruno

Bruno Sestito Sestito Technology Consultants LLC 139 West St., Louisa, VA 23093

Voice: 540.967.1883 (Home) or 540.894.7252 (Cell)

USAC Self-Prov

Bruno Sestito

Wed 12/6/2017 9:37 PM

Sent Items

To: Darrell Hatfield < dhatfield@ocss-va.org>;

2 attachments (129 KB)

ADL for Applicants Request Case 185136 1 year Extension.pdf; Orange County Schools Special-Construction-Deadline-Extension-Request.xlsx;

Darrell,

USAC keeps misplacing information. In June we requested an extension of 1 year. It was approved. Besides have Database issues they lost some paper work Good thing I had copies of their documents. I talked with USAC and they opened another case. I uploaded a copy of the request for an extension (it was missing) and the Approval Letter (The Rep could not find it). Here are copies for you to keep.

Samuel (the Rep) said he would make sure details were cleaned up.

I have heard that before.

Keeping you up to date.

Bruno

Bruno Sestito Sestito Technology Consultants LLC 139 West St., Louisa, VA 23093

Voice: 540.967.1883 (Home) or 540.894.7252 (Cell)

Re: FW: SCHOOLS AND LIBRARIES PROGRAM REMITTANCE STATEMENT

Bruno Sestito

Mon 12/11/2017 9:27 PM

Sent Items

To: Daniel Beam < daniel.beam@cctsi.com>;

Daniel.

I will contact ERate as soon as I can. I will check documents when I get to my computer.

Bruno

Get Outlook for Android

From: Daniel Beam <daniel.beam@cctsi.com> **Sent:** Monday, December 11, 2017 4:09:36 PM **To:** Bruno Sestito (bsestito@hotmail.com)

Subject: FW: SCHOOLS AND LIBRARIES PROGRAM REMITTANCE STATEMENT

Goochland- still rejected

Daniel Beam , President Computer Cabling & Telephone Services, Inc. 3445 Lake Pointe Dr Harrisonburg, VA 22801 540 437-4201 office 540 564-2401 Fax

540 820-5252 Cell

From: CustomerSupport@usac.org [mailto:CustomerSupport@usac.org]

Sent: Monday, December 11, 2017 4:06 PM

To: Daniel Beam

Subject: SCHOOLS AND LIBRARIES PROGRAM REMITTANCE STATEMENT



Attached are the electronic disbursement remittance statements for payments made from the universal service fund. Please do not respond to this message. If you have any questions or problems with the format of these statements, please contact our Customer Operations team at (888) 641-8722.

If you have questions or difficulty opening or understanding the format of your electronic remittance statement, please refer to the <u>electronic remittance statement instructions</u>.

Thank You,

USAC Customer Operations (888) 641-8722 (Toll Free)

<u>Customer Operations</u> | [www.usac.org]www.usac.org

Fw: Orange and Goochland

Bruno Sestito

 bsestito@hotmail.com>

Thu 12/14/2017 2:52 PM

To:pmartin@glnd.k12.va.us <pmartin@glnd.k12.va.us>;

1 attachments (38 KB)

ADL for Applicants Request Case 185136 1 year Extension.pdf;

FYI

Bruno Sestito Sestito Technology Consultants LLC 139 West St., Louisa, VA 23093 Voice: 540.967.1883 (Home) or 540.894.7252 (Cell)

From: Bruno Sestito

 destito@hotmail.com> Sent: Thursday, December 14, 2017 2:47 PM

To: Daniel Beam

Subject: Re: Orange and Goochland

Daniel,

After talking with USAC last week, I filed paperwork to correct the errors.

They had me file a Form 500 for Goochland to correct the Reimbursement date, even though they approved a one-year extension. They have 1/28/2018 as a last date to reimburse (which is incorrect) but for some reason there is still a conflict.

We have received the FCC Form 500 for the Schools and Libraries (E-rate) Program filed by GOOCHLAND COUNTY PUBLIC SCHLS (BEN: 126494).

Further detail about this FCC Form 500 submission, along with a link to the complete form, is available in the News section of your E-rate Productivity Center (EPC) account.

NEXT STEPS

- -Gather the documentation you used to complete your request so that you can respond to any questions from USAC about your request.
- -Retain documentation showing that you have complied with all E-rate program rules for at least 10 years after the last day of service delivered.

FCC Form 500 Number: 85957

FCC Form 500 Nickname: Self Prov Contract Correction

Billed Entity Name: GOOCHLAND COUNTY PUBLIC SCHLS (BEN: 126494)

Certification Date: 12/6/2017 6:31 PM GMT+00:00

In the case of Orange, they lost or misplaced paperwork. I filed a Case and sent copies of the Documents that I had kept copies of. The ADL document was the letter approving the 1-year extension. This was missing in their documentation.

#210017 - OCPS Self Prov

Description

The caller asked about a service deliver deadline extension for FY16 self-provisioned fiber. The record is not correct.

Case ArtifactsHide section contents

Documents

NameSortable column, activate to sort Uploaded BySortable column, Upload DateSortable column, sorted ascending activate to sort ascending descending, activate to sort ascending ADL for Applicants Request Case 185136 Bruno Sestito 12/6/17 2:49 PM 1 year Extension Orange County Schools Special-Bruno Sestito 12/6/17 2:49 PM Construction-Deadline-Extension-Request

I am waiting until Friday morning to contact USAC Support.

Bruno Sestito Sestito Technology Consultants LLC 139 West St., Louisa, VA 23093

Voice: 540.967.1883 (Home) or 540.894.7252 (Cell)

From: Daniel Beam <daniel.beam@cctsi.com> Sent: Thursday, December 14, 2017 1:49 PM To: Bruno Sestito (bsestito@hotmail.com)

Subject: Orange and Goochland

Any luck on these two schools- really need to get resolved soon

Daniel Beam , President Computer Cabling & Telephone Services, Inc. 3445 Lake Pointe Dr Harrisonburg, VA 22801 540 437-4201 office 540 564-2401 Fax 540 820-5252 Cell

FW: USAC Self-Prov

Daniel Beam <daniel.beam@cctsi.com>

Tue 1/2/2018 3:10 PM

To: Bruno Sestito (bsestito@hotmail.com) <bsestito@hotmail.com>;

Daniel Beam , President
Computer Cabling & Telephone Services, Inc.
3445 Lake Pointe Dr
Harrisonburg, VA 22801
540 437-4201 office
540 564-2401 Fax
540 820-5252 Cell

From: Darrell Hatfield [mailto:dhatfield@ocss-va.org]

Sent: Tuesday, January 02, 2018 9:59 AM

To: Daniel Beam

Subject: Re: USAC Self-Prov

Daniel, I receive the bill but would still like you to invoice USAC. Right now our superintendent doesn't want us to pay in case USAC doesn't come through. I know the county government is working on doing something but they have not informed me yet so let's try USAC again.

Thanks

Darrell Hatfield

Director of Technology Orange County Public Schools 200 Dailey Drive Orange, Va. 22960 540-661-4576 ext:1573



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On Tue, Jan 2, 2018 at 9:44 AM, Daniel Beam < daniel.beam@cctsi.com > wrote: I sent the bill to you- I will call Bruno later today-

Daniel Beam , President Computer Cabling & Telephone Services, Inc. 3445 Lake Pointe Dr Harrisonburg, VA 22801 540 437-4201 office 540 564-2401 Fax 540 820-5252 Cell

From: Darrell Hatfield [mailto:dhatfield@ocss-va.org]

Sent: Tuesday, January 02, 2018 9:27 AM

To: Bruno Sestito; Daniel Beam Subject: Re: USAC Self-Prov

What is the status of this? Daniel, Have you resubmitted?

Thanks

Darrell Hatfield

Director of Technology Orange County Public Schools 200 Dailey Drive Orange, Va. 22960 540-661-4576 ext:1573



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On Wed, Dec 6, 2017 at 4:37 PM, Bruno Sestito @hotmail.com> wrote:

Darrell,

USAC keeps misplacing information. In June we requested an extension of 1 year. It was approved. Besides have Database issues they lost some paper work Good thing I had copies of their documents. I talked with USAC and they opened another case. I uploaded a copy of the request for an extension (it was missing) and the Approval Letter (The Rep could not find it). Here are copies for you to keep.

Samuel (the Rep) said he would make sure details were cleaned up.

I have heard that before.

Keeping you up to date.

Bruno

Bruno Sestito
Sestito Technology Consultants LLC
139 West St., Louisa, VA 23093

Voice: 540.967.1883 (Home) or 540.894.7252 (Cell)

FW: SCHOOLS AND LIBRARIES PROGRAM REMITTANCE STATEMENT

Daniel Beam <daniel.beam@cctsi.com>

Thu 1/18/2018 10:55 PM

To: Bruno Sestito (bsestito@hotmail.com) <bsestito@hotmail.com>;

Cc:'Darrell Hatfield' <dhatfield@ocss-va.org>;

1 attachments (1 KB)

SPI_143007932_Daniel.beam@cctsi.com_01182018.doc;

Denied again

Daniel Beam, President Computer Cabling & Telephone Services, Inc.

3445 Lake Pointe Dr Harrisonburg, VA 22801 540 437-4201 office 540 564-2401 Fax 540 820-5252 Cell

From: CustomerSupport@usac.org [mailto:CustomerSupport@usac.org]

Sent: Thursday, January 18, 2018 5:37 PM To: Daniel Beam <daniel.beam@cctsi.com>

Subject: SCHOOLS AND LIBRARIES PROGRAM REMITTANCE STATEMENT



Attached are the electronic disbursement remittance statements for payments made from the universal service fund. Please do not respond to this message. If you have any questions or problems with the format of these statements, please contact our Customer Operations team at (888) 641-8722.

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Thank You,

USAC Customer Operations (888) 641-8722 (Toll Free)

Customer Operations | [www.usac.org]www.usac.org

Re: FW: SCHOOLS AND LIBRARIES PROGRAM REMITTANCE STATEMENT

Bruno Sestito

Mon 1/22/2018 8:19 PM

Sent Items

To: Darrell Hatfield < dhatfield@ocss-va.org >;

Cc:daniel.beam@cctsi.com <daniel.beam@cctsi.com>;

Darrell,

After several conversations with USAC today, it was determined that there was an error in the CED (Contract Extension Date). The contract that is listed at USAC shows extensions for up to 36 months but the date listed in their system for the FRN was for 6/30/2017 and had not updated for one-year after the approval of the grant. This was another system glitch and the Rep said I needed to file a Form 500 to correct the error.

I filed the Form 500 so they can update the database.

Bruno

Bruno Sestito
Sestito Technology Consultants LLC
139 West St., Louisa, VA 23093
Voice: 540.967.1883 (Home) or 540.894.7252 (Cell)

From: Darrell Hatfield <dhatfield@ocss-va.org> Sent: Monday, January 22, 2018 7:13 PM

To: Bruno Sestito

Subject: Re: FW: SCHOOLS AND LIBRARIES PROGRAM REMITTANCE STATEMENT

Bruno, I hope you enjoyed your trip. Have you had a chance to contact USAC yet?

Thanks

Darrell Hatfield

Director of Technology Orange County Public Schools 200 Dailey Drive Orange, Va. 22960 540-661-4576 ext:1573



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On Fri, Jan 19, 2018 at 9:50 AM, Bruno Sestito bsestito@hotmail.com wrote:

Darrell,

I called USAC from Egypt and got got cut off twice after delays and starting a conversation with a rep. I thing it was a cell call problem from Egypt.

I will be back sometime on Sunday. I will call USAC first thing on Monday morning. I have no idea why the problem has not been resolved.

Louisa was approved in November and does not have a problem as far as I know.

Bruno

Get Outlook for Android

From: Darrell Hatfield < dhatfield@ocss-va.org Sent: Friday, January 19, 2018 2:07:39 PM

To: Daniel Beam

Cc: Bruno Sestito (bsestito@hotmail.com)

Subject: Re: FW: SCHOOLS AND LIBRARIES PROGRAM REMITTANCE STATEMENT

This is incredibly ridiculous!! Basically they are telling us we can do the project but they are not going to fund it. How many times do we have to go through this with no results?!! We are going to get congressmen and senators in on this at this point.

Thanks

Darrell Hatfield

Director of Technology
Orange County Public Schools

200 Dailey Drive

Orange, Va. 22960

540-661-4576 ext:1573



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On Thu, Jan 18, 2018 at 5:55 PM, Daniel Beam <daniel.beam@cctsi.com> wrote:

Denied again

Daniel Beam , President Computer Cabling & Telephone Services, Inc.

3445 Lake Pointe Dr Harrisonburg, VA 22801 540 437-4201 office 540 564-2401 Fax 540 820-5252 Cell

From: <u>CustomerSupport@usac.org</u> [mailto:<u>CustomerSupport@usac.org</u>]

Sent: Thursday, January 18, 2018 5:37 PM **To:** Daniel Beam < daniel.beam@cctsi.com>

Subject: SCHOOLS AND LIBRARIES PROGRAM REMITTANCE STATEMENT



Attached are the electronic disbursement remittance statements for payments made from the universal service fund. Please do not respond to this message. If you have any questions or problems with the format of these statements, please contact our Customer Operations team at (888) 641-8722.

If you have questions or difficulty opening or understanding the format of your electronic remittance statement, please refer to the <u>electronic remittance statement instructions</u>. Thank You,

USAC Customer Operations
(888) 641-8722 (Toll Free)
Customer Operations | www.usac.org

Contract Correction

Bruno Sestito

 bsestito@hotmail.com>

Wed 2/7/2018 6:22 PM

To: Darrell Hatfield < dhatfield@ocss-va.org>;

Cc:daniel.beam@cctsi.com <daniel.beam@cctsi.com>;

Darrell & Daniel,

The contract date correction has been made. We received notification and it is posted on the site.

Bruno

Get Outlook for Android

From: Darrell Hatfield <dhatfield@ocss-va.org> Sent: Tuesday, February 6, 2018 11:10:22 AM

To: Bruno Sestito

Subject: Re: Documents concerning Contract

Thanks Bruno!

Darrell Hatfield

Director of Technology Orange County Public Schools 200 Dailey Drive Orange, Va. 22960 540-661-4576 ext:1573



The information in this email is confidential and may well be legally privileged. If you received this communication in error, please notify the sender immediately and delete the message from your system. Please do not copy it or use it for any purposes, or disclose its contents to any other person. To do so could violate state and Federal privacy laws.

On Tue, Feb 6, 2018 at 10:42 AM, Bruno Sestito < bsestito@hotmail.com > wrote:

Darrell,

Here are several documents concerning the Contract Date and issues at USAC.

Bruno Sestito Sestito Technology Consultants LLC

139 West St., Louisa, VA 23093

Voice: 540.967.1883 (Home) or 540.894.7252 (Cell)

USAC Notification - Case #210017 has been modified

EPC Application Administrator

Wed 2/14/2018 2:24 PM

To:bsestito@hotmail.com <bsestito@hotmail.com>; bsestito@hotmail.com <bsestito@hotmail.com>;



Hello,

Additional Information regarding case # 210017 has been provided. Please review the case and take appropriate action.

Click here to view the case dashboard

Thank you,

Universal Service Administrative Co.

NOTE: Please do not reply to this email.

This message has been sent by EPC

143007932|Computer Cabling & Telephone Services,
Inc.|Daniel.beam@cctsi.com|usacstatement@universalservice.org|1|\$0.00|Sch
ools And Libraries|As of September 25, 2017
SPI|143007932|Orange #1|1699102673|"SLD Invoice Number:2687279;Line Item
Detail Number:8832874;Amount Requested:82640.00;No Form 486 Filed or Form
486 Missing Start Date;28;"|062017|\$0.00

143007932|Computer Cabling & Telephone Services,
Inc.|Daniel.beam@cctsi.com|usacstatement@universalservice.org|2|\$0.00|Sch
ools And Libraries|As of November 13, 2017
SPI|143007932|Orange Mat #1|1699102673|"SLD Invoice Number:2720896;Line
Item Detail Number:8928980;Amount Requested:82648.00;No Form 486 Filed or
Form 486 Missing Start Date;28;Bill Date> [90] days 471 Term or Cnt
Ext;36;Billed Date After Contract Expiration Date;224;"|062017|\$0.00
SPI|143007932|Potomac Install #1|1699130130|"SLD Invoice
Number:2726444;Line Item Detail Number:8938623;Amount
Requested:18600.00;Ship Date> [90] days 471 Term or Cnt Ext;68;Ship Date
After Contract Expiration Date;226;"|062017|\$0.00

143007932|Computer Cabling & Telephone Services,
Inc.|Daniel.beam@cctsi.com|usacstatement@universalservice.org|1|\$0.00|Sch
ools And Libraries|As of November 16, 2017
SPI|143007932|install 11.1.17|1699103562|"SLD Invoice Number:2727405;Line
Item Detail Number:8942001;Amount Requested:34300.00;Bill Date> [90] days
471 Term or Cnt Ext;36;Billed Date After Contract Expiration
Date;224;"|062017|\$0.00

143007932|Computer Cabling & Telephone Services,
Inc.|Daniel.beam@cctsi.com|usacstatement@universalservice.org|1|\$0.00|Sch
ools And Libraries|As of December 18, 2017
SPI|143007932|Orange Mat #1|1699102673|"SLD Invoice Number:2735062;Line
Item Detail Number:8961402;Amount Requested:82648.00;No Form 486 Filed or
Form 486 Missing Start Date;28;"|062017|\$0.00

143007932 | Computer Cabling & Telephone Services,

Inc.|Daniel.beam@cctsi.com|usacstatement@universalservice.org|2|\$0.00|Sch
ools And Libraries|As of January 18, 2018

SPI|143007932|Orange Material|1699102673|"SLD Invoice Number:2754179;Line Item Detail Number:9008314;Amount Requested:82648.00;Bill Date> [90] days 471 Term or Cnt Ext;36;Billed Date After Contract Expiration Date;224;"|062017|\$0.00

SPI|143007932|Louisa MAterial|0|"SLD Invoice Number:2756272;Line Item Detail Number:9014662;Amount Requested:92032.00;471 Application # [170079666] Not Found;17;Invalid 471 [170079666] / FRN [1799072493];23;No Payment, Total Commitment Paid;1200;"||\$0.00

143007932|Computer Cabling & Telephone Services,
Inc.|Daniel.beam@cctsi.com|usacstatement@universalservice.org|1|\$82,648.0
0|Schools And Libraries|As of February 12, 2018
SPI|143007932|Orange Mat|1699102673|"SLD Invoice Number:2769335;Line Item
Detail Number:9046795;Amount Requested:82648.00;"|062017|\$82,648.00

6/29/2018 #195945

Records / Customer Service Cases

#195945



Related Actions

∨Case Details

Topic FCC Form 486 - Status Inquiry

Status Closed

Priority Medium

Inquiry Type Phone

Form Type FCC Form 486

Form Number 44933

Created By User has been deactivated

Organization ORANGE COUNTY SCHOOLS

Created On 9/18/2017 2:13 PM EDT

∨ Case Description

Description Status of form 486 FY2016

∨ Case Artifacts

Documents

Name	Uploaded By	Upload Date ↓
	No items available	

Attachments

Attachment	Attachment Type
No item:	s available

∨Case Thread

User	Note	Date ↓
USAC	Bruno, During my investigation I was informed that your Form 486 # 44933 received a Notification Letter on 10/2/2017. Since you did not receive your Notification Letter until after the Invoicing deadline you will be granted an additional 120 days to invoice for your FY 2016 application. In addition, we are aware that not all SSDs are appearing on the FRN Status tool. This will not prevent you from. Due to this update I will be closing this case. If you have any questions or believe this case was closed in error, please contact CSB at (888)203-8100.	10/12/2017 9:50 AM EDT

Case Contact

7/5/2018 #206598

Records / Customer Service Cases

#206598



∨Case Details

Topic FCC Form 474 - SPI - Form Questions

Status Closed

Priority Medium

Inquiry Type Phone

Form Type FCC Form 474

Form Number 2720896

Created By User has been deactivated

Created On 11/14/2017 8:52 AM EST
Organization ORANGE COUNTY SCHOOLS

∨Case Description

Description Invoice was rejected

∨ Case Artifacts

Documents

Name	Uploaded By	Upload Date ↓
	No items available	

Attachments

Attachment	Attachment Type	
No item	a vicilable	
No items available		

∨Case Thread

User	Note	Date ↓
No items available		

Case Contact

6/29/2018 #208599

Records / Customer Service Cases

#208599



Related Actions

∨Case Details

Topic System Problem Report - FCC Form 486

Status Closed

Priority Medium

Inquiry Type Phone

Form Type FCC Form 486

Form Number 44933

Created By User has been deactivated **Created On** 11/29/2017 10:41 AM EST

Organization ORANGE COUNTY SCHOOLS

*∨*Case Description

Description Form 486 #44933 shows a status of "in review" but the NL has been issued.

∨Case Artifacts

Documents

Name	Uploaded By	Upload Date ↓
	No items available	

Attachments

Attachment	Attachment Type
No item	s available

∨Case Thread

User	Note	Date ↓
USAC	Bruno, Thank you for contacting USAC regarding the status of your FCC Form 486. During my investigation I was informed that your Form 486 # 44933 is in fact approved, the "In Review" status is an error. We are aware that not all SSDs are appearing on the FRN Status tool, but this did not prevent your approved FCC Form 486 from migrating into our invoicing system. Since FCC Form 486 Notification Letter has been issued, please go ahead and file an invoice at your earliest convince. Your new invoicing deadline is 10/29/2018. This case is now closed. If you have any questions or believe this case was closed in error, please contact CSB at (888)203-8100.	12/1/2017 2:53 PM EST

Case Contact

Records / Customer Service Cases

#210017 - OCPS Self Prov



∨Case Details

Topic Other

Status Closed

Priority Medium

Inquiry Type Phone

Form Type FCC Form 471

Form Number

Created By User has been deactivated

Created On 12/6/2017 2:39 PM EST Organization ORANGE COUNTY SCHOOLS

*∨***Case Description**

Description The caller asked about a service deliver deadline extension for FY16 self-provisioned fiber.

∨Case Artifacts

Documents

Name	Uploaded By	Upload Date ↓
ADL for Applicants Request Case 185136 1 year Extension	Bruno Sestito	12/6/17 2:49 PM
Orange County Schools Special-Construction- Deadline-Extension- Request	Bruno Sestito	12/6/17 2:49 PM

Attachments

Attachment		Attachment Type
	No items	s available

∨Case Thread

User	Note	Date ↓
USAC	Bruno, Thank you for contacting USAC regarding your Self-Provisioned Fiber Delivery Deadline Extension. I am pleased to inform you that FRN 1699102673 has an invoicing deadline of 10/28/2018. Your extension has been approved and processed, so this case is considered closed.	2/14/2018 9:24 AM EST

Case Contact

6/29/2018 #239416

Records / Customer Service Cases

#239416

Related Actions



Topic FCC Form 500 - Status Inquiry

Status Closed

Priority Medium

Inquiry Type Phone

Form Type FCC Form 500

Form Number 96498

Created By USAC

Created On 6/11/2018 8:45 AM EDT

Organization ORANGE COUNTY SCHOOLS

REOPEN CASE

∨ Case Description

Description Wave Ready for approx 4 weeks

∨Case Artifacts

Documents

Name	Uploaded By	Upload Date ↓
	No items available	

Attachments

Attachment	Attachment Type		
No items available			

∨Case Thread

User	Note	Date ↓
USAC	Thank you for contacting USAC Client Service Bureau regarding your FCC form 500 We have completed the review of your Form 500. The Revised Funding Commitment Decision Letter (RFCDL) will be issued to you soon. There is no ETA. They are released weekly. Just keep an eye out in EPC. If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100. Thank you, Sabrina Glover Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100	6/14/2018 7:10 PM EDT
USAC	Thank you for contacting USAC Client Service Bureau regarding FCC Form 500 #96498 in "wave ready status for approximately four weeks. We have escalated your case to USAC customer service management for a response. If you have additional questions please contact us at (888)-203-8100. Thank you, Danielle S. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100	6/11/2018 8:53 AM EDT

Case Contact